

Northwest Allen Parish Waterworks District
Application for Utility Service

PO Box 363
Grant, LA 70644
(318)634-5256

Email: nwallenwater@camtel.net
Website: nwallenwater.com

List:	___
CSDC:	___
Alerts:	___

Office Personnel Only:
Date: _____

OLD User ID: _____ Loc # of Service: _____ Meter # _____
Install Date: _____
Last Reading: _____

NEW User ID: _____ Loc # of Service: _____

Deposit Amount:	\$ _____	CASH	CHECK	CC
Existing Meter Installation Fee:	\$ _____	CASH	CHECK	CC
Existing Meter Service Charge:	\$ _____	CASH	CHECK	CC

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PLEASE COMPLETE THE FOLLOWING INFORMATION FOR EXISTING METER (WATER OFF):

CUSTOMER NAME/S (FIRST, LAST): _____

Customer Physical (911) Address: _____

City	State	Zip Code
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Mailing Address (if different): _____

City	State	Zip Code
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DATE OF BIRTH: _____ DRIVER'S LICENSES NO.: _____

HOME PHONE: _____ CELL PHONE: _____

SPOUSE NAME: _____ CELL PHONE: _____

1ST TIME SERVICE WITH US? _____ IF NOT, WHAT ADDRESS? _____

IS THIS A RENTAL? _____ If yes, Name of Landlord: _____

PREVIOUS OWNER/TENANT (IF KNOWN): _____

SIGN UP FOR ALERTS (CIRCLE): TEXT MESSAGE? Yes No EMAIL: Yes No

EMAIL ADDRESS: _____

HOUSE: _____ TRAILER: _____ BUSINESS: _____ CAMP: _____ RV: _____ VACANT LAND: _____

Description of: _____

**WATER USERS AGREEMENT
EXISTING LOCATION**

This agreement entered into between the Northwest Allen Parish Waterworks District, a utility District created by the Allen Parish Police Jury, hereinafter called the "District", and _____, Customer(s) of the District, hereinafter called "Customer."

WITNESSETH

Whereas, the Customer desires to purchase water from the District and to enter into a Customers agreement as required by the Bylaws of the District.

NOW THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The District shall furnish, subject to the limitation set out in its Bylaws and Rules and Regulations now in force or as hereafter amended, such quantity of water as Customer may desire in connection with Customer's occupancy of the following described property:

- 1. Legal property address (Physical Address):

The District shall install at the District's expense a water meter, a cutoff valve and a service line which shall begin at the water main line and extend to the property line. The District shall have exclusive right to use such cutoff valve and water meter. The service line shall connect with the water main line of the District at the nearest place of desired use by the Customer, provided the District has determined in advance that the system has sufficient capacity to permit delivery of water at that point.

The Customer agrees to grant to the District, its successors and assigns, a perpetual easement in, over, under and upon the above-described land, with the right to erect, construct, install, and lay, and thereafter use, operate, inspect, repair, maintain, replace, and remove water pipelines and appurtenant facilities, together with the right to utilize adjoining lands belonging to the Customer for the purpose of ingress to and egress from the above-described lands.



This institution is an equal opportunity provider. To file a complaint of discrimination, write: USDA, Director, Office of Civil Rights, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (800) 795-3272 (voice) or (202) 720-6382 (TDD).
USDA is an equal opportunity provider, employer, and lender.

The Customer shall install and maintain at the Customer's expense a service line which shall begin at the meter and extend to the dwelling or place of use. The service line shall connect to the District's water meter.

The Customer also agrees to be fully responsible for the service line from the water meter to the home including the installation of an approved back-flow device if required.

The Customer must assume all responsibility of furnishing a right-of-way.

The Customer agrees to comply with and be bound by the Articles, Bylaws, Rules and Regulations of the District, now in force, or as hereafter duly and legally supplemented, amended, or changed. The Customer also agrees to pay for water at such rates, time, and place as shall be determined by the District, and agrees to the imposition of such penalties for noncompliance as are now set out in the District's Bylaws and Rules and Regulations, or which may be hereafter adopted and imposed by the District.

The Customer agrees to pay a refundable security deposit in the amount of \$ 50.00 . In the event service to the Customer is terminated, either voluntarily by the Customer, or by the District for cause, the deposit shall be held and applied by the District to any unpaid balance then owing on the Customer's account. Should the account be fully paid at the time of termination of service to the Customer, the deposit shall be refunded by the District within a reasonable time thereafter.

The Customer agrees to pay a non-refundable connection fee in the amount of \$100.00 IF the water meter is not on, at the time of payment, and a non-refundable service charge in the amount of \$ 25.00. (Updated 12-11-17)

The District shall have final authority in any question of location of any service line connection to its water main line; shall determine the allocation of water to Customers in the event of a water shortage; and may shut off water to a Customer who allows a connection or extension to be made of the customer's service line for the purpose of supplying water to another user. In the event the total water supply shall be insufficient to meet all of the needs of the Customers, or in the event there is a shortage of water, the District may prorate the water available among the various Customers on such basis as is deemed equitable by the Board of Directors, and may also prescribe a schedule of hours covering use of water for garden purposes by particular Customers and require adherence thereto or prohibit the use of water for garden purposes; provided that, if at any time the total water supply shall be insufficient to meet all of the needs of all the Customers, the District must first satisfy all of the needs of all Customers for domestic purposes before supplying any water for livestock purposes and must satisfy all the needs of all Customers for both domestic and livestock purposes before supplying any water for garden purposes.

The Customer agrees that no other present or future source of water will be connected to any water lines served by the District's waterlines and will disconnect from the present water supply prior to connecting to and switching to the District's system and shall eliminate their present or future cross-connections in the Customer's system.



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Water payments are due on the 1st of each month. The failure of a Customer to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment within ten (10) days from the due date will be subject to a penalty of ten (20%) percent of the delinquent account.
2. Nonpayment within twenty (20) days will result in a disconnect letter being mailed to customer giving ten (10) business days to pay past due amount. If past due amount not paid within ten business days meter will be locked and the water will be shut off from the Customer's property.
3. In the event it becomes necessary to shut off the water from a customer's property for non-payment, the customer's security deposit will be applied to any past due balance. To reconnect, any past due balance must be paid along with a reconnect fee of \$100.00, a new \$50.00 security deposit and a \$25.00 service charge. Payment of these fees will only be accepted during the business hours of 8:00am - 12noon, Monday - Friday.

Initial the following Statements:

- _____ Payment is due, no later than the 10th of each month (Exceptions: Holidays, or Weekends)
- _____ Late Fees will be assessed on the 11th of each month (Exceptions: Holidays, or Weekends)
- _____ A Disconnect Fee of \$100.00 will be applied, if Bill is not paid by the 20th of each month. (Exceptions: Holidays, or Weekends)
- _____ You received a Northwest Allen Waterworks Manual

IN WITNESS WHEREOF, we have executed this agreement this _____ day of _____, 20____.

By: Northwest Allen Parish Waterworks District

Don Dowies, President

By: _____
Customer



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The information regarding race, ethnicity, and sex designation solicited on this application is requested in order to assure the Federal Government, acting through the Rural Housing Service that the Federal laws prohibiting discrimination against customer applications on the basis of race, color, national origin, religion, sex, familial status, age, and disability are complied with. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race, ethnicity, and sex of individual applicants on the basis of visual observation or surname.

Ethnicity:

Hispanic or Latino _____
Not Hispanic or Latino _____

Race:

American Indian/Alaska Native _____
Asian _____
Black or African American _____
Native Hawaiian or Other Pacific Islander _____
White _____
Other _____

Gender:

Male _____
Female _____



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EXISTING METER DEPOSIT AGREEMENT

I hereby understand that I am paying a \$ 100.00 connection fee IF the water meter is not on at the time of payment, a \$50.00 security deposit, and a \$25.00 service charge to have the water turned on in my name at

_____. If I move from this residence, and all of my water bills are paid, I will receive a \$ 50.00 refund. (Updated 12-11-17)

If I am married, I understand that the meter will be in both of our names. If we should separate or divorce, the water will remain on for the spouse who stays in the house, and the deposit will remain until that spouse moves, unless we have a legal notice from a lawyer.

CUSTOMER'S SIGNATURE

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